



August 1, 2016

**Re: Important Billing Change Notice for Your Trash and Recycling Services**

Dear Commercial Customer,

We are sending all City of Blythe commercial cart customers this letter to inform you that effective September 1, 2016 you will be billed for your trash and recycling services directly from CR&R Incorporated, the City of Blythe's trash and recycling services provider. We are making this change as a part of our contractual agreement between the City and CR&R Incorporated. Commercial customers will not see any increases in their current rates as a result of this change in billing services.

Prior to this billing change, the City of Blythe included trash and recycling service charges on your utility bill along with water and sewer charges. These trash and recycling service charges were for services already received the prior month. Because the City bills for past services, you will continue to receive a prorated bill for trash services through August 31<sup>st</sup> from the City of Blythe. Once all of your outstanding City trash charges are paid, they will no longer show up on your City utility bill.

CR&R will invoice you for September services during the first week of September and then send you an invoice at the beginning of each month. In the future, your monthly bills from CR&R will arrive during the first 10 days of each calendar month. Once you receive your first bill from CR&R, you will have the option to visit [www.crrwasteservices.com/pay](http://www.crrwasteservices.com/pay) to make a payment online or to set up automatic payments, charged to your credit card or bank account. As always, you can also make your payment through the mail or by telephone.

If you have any questions about the transition from the City of Blythe billing to CR&R billing for your trash and recycling services, please contact our CR&R Customer Service Department at (800) 755-8112, 8:00 a.m. to 5:00 p.m., Monday through Friday.

Thank you in advance for your patronage.

Sincerely,

CR&R Incorporated and City of Blythe